

**PORT (TRADE)  
INFORMATION  
NOTICE**NUMBER: 2008 – 28  
ISSUE DATE: February 13, 2008**SUBJECT: VIN – Conveyance License Plate Information in ACE****DISTRIBUTION: Carriers and Other Interested Parties, Service Port of Blaine.****PURPOSE: Informational – to pass along information from the ACE staff**

**BACKGROUND:** The method by which ACE stores conveyance records has been redesigned and reorganized. This change was deployed on February 2, 2008. ACE now has correct license plate information, correct cab information, accurate user fee data and accurate transponder assignments all tied to the Vehicle Identification Number. Because all information is now tied to the VIN, there may be unexpected plate numbers if the trade user's information does not match what is in the FAST system.

**INSTRUCTIONS / PROCESS:**

- When the Trade creates a manifest, ACE automatically pulls the state/plate number from the conveyance record. If the state/plate number entered by the Trade in ACE does not match the record for the VIN in FAST, the plate on the truck will not match the plate on the manifest. ACE will not be able to find the trip using the new plate.
- Trade users must update conveyance information on-line using the Mellon Bank Trade-Links system (<https://tradelinks4.mellon.com/cbp/Dispatcher>) or by calling the Mellon Bank User Fee Help Desk at (317) 298-1245. Once the conveyance information is updated with Mellon Bank it is transmitted to FAST and then to ACE.
- If the conveyance information is not updated in ACE 24 hours after Mellon Bank was contacted please request a trouble ticket by e-mailing the ACE Helpdesk ([ACEHELPDESK@cbp.dhs.gov](mailto:ACEHELPDESK@cbp.dhs.gov) <<mailto:ACEHELPDESK@cbp.dhs.gov>> ) and be sure to include the new plate, old plate, and VIN.

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**DISCLAIMER:** This information has been prepared for your convenience by the Customs and Border Protection office at Blaine, Washington. This material is intended to provide guidance. Recognizing that many complicated factors are involved in Customs matters, an importer may wish to obtain a binding ruling under 19 CFR Part 177. Reliance solely on this information may not be considered reasonable care. Importers are referred to Treasury Decision 97-96, which was published in the *Federal Register* of December 4, 1997, and in the *Customs Bulletin* of December 17, 1997, for in-depth information on the concept of reasonable care.

VIGILANCE



SERVICE



INTEGRITY

ONE TEAM ★ ONE FIGHT

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